

## **Charlotte Community Survey Summary**

#### Overview

The Charlotte Community Survey was distributed through the CPS email list and through Facebook targeting. Specifically targeted towards Baby Boomers and Gen X, 25-60 years old, in the parent affinity group (with children 0 mos. to 18 years), and in the Charlotte area plus 10 miles. We received a total of 246 anonymous responses by August 7, 2017.

Because participation in the survey was voluntary and anonymous, the results of the survey should be taken as informative and qualitative, but not scientific.

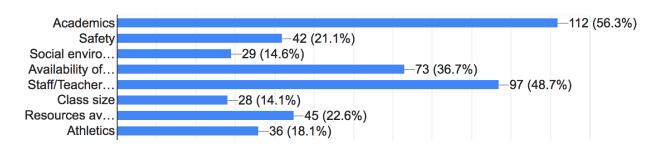
## What CPS Gets Right

199 respondents are attending Charlotte Public Schools through graduation, 2 listed their status as having a CPS graduate. The top reasons these students will continue at CPS includes:

- Academics (112)
- Staff/Teacher Support (97)
- Availability of Music/Band (73)
- Resources Available at School (45)
- Safety (42)

What do you like best about Charlotte Public Schools? (Check all that apply)

199 responses





#### Summary

The community recognizes the great opportunities available at CPS, including excellent Science, Technology, Engineering and Math (STEM), Advanced Placement (AP) and College and Career

Readiness programs. Many mentioned that they felt their children had access to a more challenging curriculum if they were up for it. The teachers are widely loved and appreciated and are one of the district's greatest strengths. Band, music and other extracurricular activities are also recognized as some of the best in the region and state.

It is reassuring to confirm that our community recognizes the great teaching and support staff throughout the district. The results also showcase how strong our academic programs are, and the strength of our extracurricular programs.

## **Concerns and Opportunities for Improvement**

The district also received feedback on things the community feels could be improved. We are listening and will take these suggestions to heart as we continue to improve the services we provide and our interactions with the community.

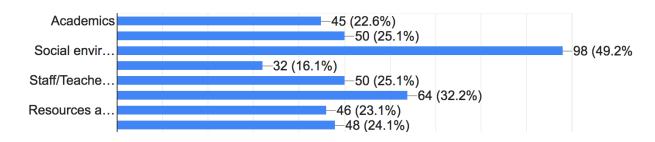
The 199 respondents who indicated they were remaining in Charlotte Public Schools until graduation were given the opportunity to check and comment on areas they felt could improve.

- Social Environment (98)
- Class Size (62)
- Safety and Teacher/Staff Support (Both 50)
- Athletics (48)



# What would you like to see improve at Charlotte Public Schools? (Check all that apply)

199 responses



### **Summary**

The overwhelming majority of respondents were happy with Charlotte Public Schools. The survey in conjunction with the staff focus groups conducted in early June highlight a few focus areas we will continue to tackle, including:

- Social environment
- Athletics
- Communication with teaching staff and community

We hear you loud and clear and are committed to being the best high-performing, world-class community school we can be – for you and for your children. As we analyze the areas where we can improve, we will make sure to keep in the loop. In the meantime, please feel free to let us know how we're doing by contacting us here:

Charlotte Public Schools
<a href="mailto:Contactus@charlottenet.org">Contactus@charlottenet.org</a>
517 541 5102