

QUESTIONS

Answering student/parent/community questions is a priority for Charlotte Public Schools. In order to get the best information to you in the most efficient manner, please ask your question of the staff member who is most directly involved. If you are not satisfied with the response to your question, please follow the guide below.

Question or Concern	Step #1	Step #2	Step #3	Step #4	Step #5
Instructional Classroom Issue	Teacher	Principal	Assistant Superintendent for Instruction	Superintendent	Board of Education
Student Disciplinary Issue	Teacher	Assistant Principal	Principal	Superintendent	Board of Education
Athletic Issue	Coach	Athletic Director	Principal	Superintendent	Board of Education
Transportation Issue	Bus Driver	Transportation Supervisor	Associate Superintendent for Operations	Superintendent	Board of Education
Business Issue	Accounting Supervisor	Business Financial Advisor	Superintendent	Board of Education	
Policy Issue	Superintendent	Board of Education			
Employment Issue	Human Resources Clerk	Superintendent	Board of Education		

The Board of Education recognizes the value of public comment and allowing members of the public to express themselves on District matters. For further information in this regard, please see Board ByLaw 0167.3.